

Chartered Banker

Leading financial professionalism

Professional Banker Certificate
Professional Banker Diploma



Chartered Banker Institute

At the Chartered Banker Institute, we are committed to raising the standards of professionalism at all levels in banking and financial services. Professional membership of the UK's only remaining banking institute will provide you with a range of resources to study for a recognised banking qualification and encourage life-long learning through Continuing Professional Development (CPD). Our professional education programmes will support you in the performance of your role and in your career aspirations enabling you to achieve "Performance through Professionalism".

What is the Professional Banker Certificate (PBC)?

The PBC is an introductory qualification for individuals working in retail, business and private banking environments. The course has been designed at the request of, and in consultation with, the banking and financial services sector. It requires no prior learning or qualifications and is available to any individual wishing to demonstrate their commitment to professionalism. It introduces areas of critical importance to the effective performance of a professional banker, including key ethical, regulatory, economic, legal and credit issues.

How will the PBC benefit me and my organisation?

On completion of the PBC individuals will be able to:-

- Demonstrate their commitment to ethical and professional standards.
- Describe the financial services industry and the economic environment.
- Understand the legal and regulatory frameworks which govern the financial services sector.
- Understand how to meet the needs of a range of customers in a professional and responsible manner.
- Demonstrate an understanding of credit and lending.
- Understand risk and exposure to risk, and how such exposure can be managed.

In a recent YouGov UK-wide survey, when asked about confidence in the banking sector, 88% of respondents agreed or strongly agreed that "All bankers should take professional banking exams".

Key facts

- The cost of £260 includes course materials, an e-learning support module, the examination entry fee (if booked within six months of registration), access to the members' section of our website and one year's membership of the Institute, including one year's subscription to "Chartered Banker" magazine.
- You will have access to an on-line bank of mock examination questions.
- You can sit the on-line examination at one of our examination centres throughout the UK.
- The examination will consist of 100 multiple choice questions.
- You need 60% to pass.
- You will receive an instant result.
- You should be able to complete the PBC in less than six months.

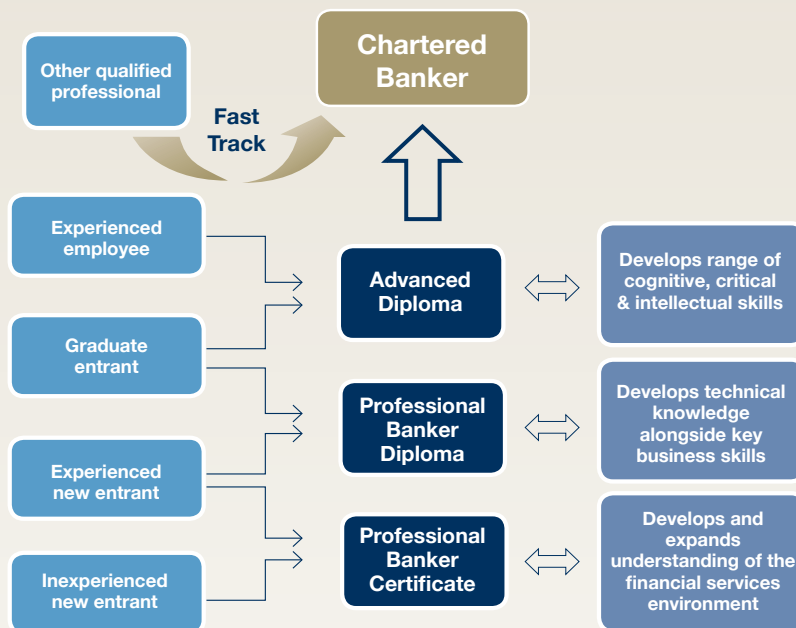


Professional Banker Diploma

The PBC is the beginning of a learning journey towards, and a stepping stone to the Professional Banking Diploma. This involves completing the PBC together with two additional modules, each at a cost of £195 and having the same other “Key facts” as the PBC, from the list below:-

- Banking Operations
- Call Centre Operations
- Commercial Property
- Complaint Handling
- Financial Crime & Money Laundering
- Introduction to Business Banking
- Introduction to Credit
- Introduction to Risk
- Sales & Service
- Team Leadership
- One or more CIOBS accredited/bespoke modules designed to meet employer needs.

Individuals may continue their studies progressing towards an Advanced Diploma and, ultimately, Chartered Banker – the gold standard of financial professionalism.



A list of all our current qualifications and learning modules is available at www.charteredbanker.com. Where relevant, Scots and England/Wales legal variants are provided.



Who are we?

The Chartered Banker Institute is the oldest banking institute in the world, and the only remaining banking institute in the UK.

We develop and promote professional standards for bankers and provide world class professional qualifications for the financial services industry in the UK and overseas.

Our vision for the financial services industry is one of professionalism. We believe that integrity, responsibility and ethical behaviour, coupled with a commitment to maintain professional competence through CPD, are the hallmarks of a Chartered Banker. We are the only organisation in the world that can award this designation to our members.

Our Expertise

We are a not-for-profit, business-led body that sets professional standards for UK retail and business bankers.

We can help you embed these standards within your organisation by providing a range of services including:-

- Advice and consultancy on professional standards, professional education and training.
- Assessment and benchmarking against professional standards.
- Flexible professional qualifications framework for your employees from new entrants to board level executives.
- The Senior Management Executive Route to Chartered Banker (SMART Chartered Banker), in partnership with Reed Learning.
- The Chartered Banker MBA, in association with Bangor University.
- Accreditation of your existing learning and development activities.
- Bespoke qualifications and training development.
- Regulatory qualifications for your mortgage advisers and financial advisers.
- Opportunities for lifelong learning.
- Professional membership services.

Our Examination Centre Network



www.charteredbanker.com

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Contact

For further information on the Professional Banker Certificate/Diploma please speak to our Customer Services Team on 0131 473 7777 or contact us at info@charteredbanker.com

Chartered Banker Institute is a trading name of The Chartered Institute of Bankers in Scotland:
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