

Microsoft D365/Power Platform Developer - 12 month FTC

About Us

We are proud to be oldest banking institute in the world, and proud to be the only organisation in the world approved to award the “Chartered Banker” designation. Our global impact and influence continues to grow, with members and students in over 100 countries worldwide. Our work as a professional education body complements and supports the work of global policymakers, regulators and others to develop a sustainable banking industry aligned with the objectives of the Paris Agreement and UN Sustainable Development Goals.

Job Purpose:

As a 12-month fixed-term contract, this role is to support the business with technical development projects using Microsoft Dynamics 365 and Power Platform. Working collaboratively with colleagues in the development of new functionality to meet the needs of the Institute, and working across the .NET/Power Platform stack to deliver related services, integrations and reports.

The Microsoft D365/Power Platform Developer will also play a key role in the digital business transformation and is therefore an important hands-on role to design and implement innovative solutions that utilise the required technology to resolve business problems.

Duties & Responsibilities:

- Undertaking the design and development of Microsoft D365/Power Platform functionality to meet business requirements
- Carrying out testing, implementation and documentation of Microsoft D365/Power Platform solutions
- Developing relationships with external suppliers to understand the various IT systems and their integration
- Implementation of Microsoft D365 customisation, plugins and application integration
- Supporting the development of new reporting and integration services
- Managing and advising on Microsoft D365 maintenance and security
- Advising on solutions and estimates to solve business problems
- Ensuring that each project and technology deliverables are appropriate to business requirements
- Collaborating closely with stakeholders to review the projects, provide up to date analysis on projects progression and follow up on actions to drive the projects forward
- Devising visual project plan tools for tracking and MI purposes or when providing updates to Leadership
- Highlighting any potential risks or problems that may impact the project delivery

- Sharing lessons learnt and outcomes

Qualifications, Skills & Experience:

The job holder requires to have:

- Excellent analytical and problem-solving skills
- Strong communication skills to build relationships with internal and external stakeholders

Technical experience we are looking for:

- Experience in Microsoft D365 Customer Engagement (Dynamics CRM 2016 + desirable)
- Experience using Power Platform (Power Bi, Power Automate, Power Apps)
- Can demonstrate proficiency in customisation and configuration within Microsoft D365/Power Platform
- Proficient with solution & environment deployment within Microsoft D365/Power Platform
- Confident in business process/workflow automations
- Capable in/familiar with extending Dynamics 365/Power Platform systems using supported code libraries (JavaScript, C#.NET)
- Capable in/familiar with SQL Server Reporting Service (SSRS) & SQL Server Integration Services (SSIS)
- Azure SQL Database / Azure SQL VM's experience desirable
- Good working knowledge of O365 stack – for integration/support application purposes

Person Specification:

Champion our **Core Values** by demonstrating:

Excellence - through attention to detail and accuracy when inputting data or processing information and consistently producing a high standard and volume of work within agreed timescales.

Innovation - having the ability to problem solve and troubleshoot. Seeks ways to continuously improve and change processes and procedures.

Integrity – being self-motivated, with proven ability to work effectively under time constraints. Can prioritise and organise own work on a daily basis and determine when it is appropriate to seek direction.

Collaboration – building and maintaining effective relationships with team, colleagues and clients and external providers.

Salary & Other Benefits:

- Competitive salary
- 32-hour week - office closes at 1pm on Friday's
- Annual discretionary bonus
- Annual 2.5% non-discretionary bonus
- Employee Wellbeing Program
- 27 days annual leave + 9 public holidays
- Salary Sacrifice Pension Scheme

Location & Hybrid Working

We are keen to promote an excellent work/life balance for our people as and operate a hybrid working model which encourages our people to work where they feel most productive and with purpose, whether this be at home or at our modern office in the heart of Edinburgh.

Certified Great Place To Work

At the Chartered Banker Institute, our people are our most important asset. We are an organisation of friendly, hard-working people who are dedicated to the Institute's purpose. We aim to provide a great experience for our people and are certified by **Great Place to Work**.