

RBS becomes the first bank to be awarded Corporate Chartered status**5th March 2020**

The Institute is delighted to announce that RBS is the first bank to be awarded Corporate Chartered status, recognising the bank's sustained commitment to the training and professionalism of its staff.

Earlier today, a certificate was presented to Alison Rose, CEO of RBS by Simon Thompson, CEO and Joanne Murphy, COO of the Institute to mark the occasion.

Speaking at the presentation of the award to Alison Rose, RBS CEO earlier today, Simon Thompson, Chief Executive of the Chartered Banker Institute commented:

"The award of Corporate Chartered status to RBS recognises the major, sustained and ongoing commitment from the bank, and by colleagues across the organisation, to investing in the training and enhanced professionalism of colleagues. Colleagues throughout RBS, from their Chief Executive Officer to Customer Service Officers are enthusiastic advocates for socially-purposeful, ethically professional and customer-focused banking, closely aligned to the mission of the Chartered Banker Institute. We are delighted to be able to encourage and support RBS' ambition of becoming the most professional bank."

Alison Rose, CEO, RBS, added:

"I am proud that we are the first bank to receive such an important acknowledgement of our commitment to the professional development of our workforce.

Our partnership with the Institute, along with the hard work and commitment of our colleagues, means we now have 13,000 professionally qualified bankers across our organisation.

We are focused on providing opportunities for all of our people to develop their skills and knowledge and I'm delighted to see the CBI continuing to innovate in this space with the introduction of the Green Finance Certificate and the Advanced Diploma in Banking and Leadership in a Digital Age".

The Institute is proud to be a part of the Chartered Body Alliance



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Notes to Editors:

1. About the Chartered Banker Institute

Founded in 1875, the Chartered Banker Institute (“the Institute”) received a new Royal Charter in November 2018 establishing it as the UK’s professional body for bankers. The Royal Charter gives the Institute the authority to publicly recognise organisations investing in the professionalism of their people by awarding ‘Corporate Chartered’ status.

The Institute has driven an agenda of ethical professionalism throughout its existence; promoting professional standards for bankers, providing professional qualifications for retail, commercial and private bankers in the UK and overseas, and offering professional membership to qualified individuals. The Institute currently has over 30,000 members, including members and students from 87 countries. For more information please visit www.charteredbanker.com and for details of Corporate Chartered <https://www.charteredbanker.com/employers/corporate-chartered.html>

2. About RBS

RBS is a UK-based banking and financial services company, headquartered in Edinburgh.

RBS provides a wide range of products and services to personal, commercial and large corporate and institutional customers through its two main subsidiaries, The Royal Bank of Scotland and NatWest, as well as through a number of other well-known brands including Ulster Bank and Coutts.

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